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## Customer Pick-Up Instructions

Please read this if you are planning to pick up your lift at our manufacturing facility.

We are excited you will be acquiring your new Affordable Lift soon and look forward to greeting you upon your arrival at our facility to pick up your new lift. We hope it provides you and/or your loved ones with many years of improved mobility.

A few things to remember when preparing to pick up your lift at our facility:

- We are located in the:     Business Development Center  
  147 Mill Ridge Road Suite 232  
  Lynchburg, VA. 24502

**Pick up at loading dock #3**

- Your **primary** contact person prior to arrival is: Viviana Fuller (434) 207-8444
- When you arrive to our facility, please call Jonathan Martin: (434) 207-2254
- We have a forklift available to assist in loading the lift onto your vehicle or trailer. Our staff is not responsible for securing the load.
- **Please ensure you arrive during the scheduled pick-up hours (9:30am – 11:30 am, 1:30 pm – 4:00pm) to ensure we have staff available to assist in loading your lift.**

### Transporting Your Lift:

Ensure your vehicle or trailer is an appropriate size to accommodate your lift and column. We recommend a full-size pick-up truck and no camper shells.

Bring “tie downs” to secure your lift, shipping blankets to protect it and a tarp in case of inclement weather.

The standard lift platform is 42” x 53” x 42” and weighs around 400 lbs. If you have ordered a customized platform, then these dimensions will be different. The length of the lift’s column varies from customer to customer.